



Communication Skills for Foreign and Mobile Medical Professionals

Kris van de Poel, Eddy Vanagt, Ulrike Schrimpf, Jessica Gasiorek

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Around the world, the number of internationally mobile medical professionals is steadily increasing, posing potential difficulties for the good communication with patients and colleagues that is vital to satisfactory outcomes and personal professional success. *Communication Skills for Foreign and Mobile Medical Professionals* is an evidence-based communication resource book designed for all medical professionals who work in foreign countries, cultures, and languages. It offers a wealth of insights into doctor-patient communication, structured around the different phases of the consultation. The proposed strategies and tips will raise the reader's awareness of important recurring issues in face-to-face interactions and improve his or her ability to deal with them effectively. Common misunderstandings between doctors and patients with a different cultural/linguistic background are discussed in depth. Throughout, the emphasis is on patient-oriented medicine. The modular structure of the book will ensure quick and easy retrieval of information. *Communication Skills for Foreign and Mobile Medical Professionals* will be of benefit to a wide range of medical professionals, from senior nursing staff through to heads of department, in multilingual or intercultural contexts. It will also be of value to human resource managers, language trainers, and cultural mediators.?

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